

# Utilities Assistance

## Duquesne Light CAP Application Requirements

Prior to starting the **Duquesne Light Customer Assistance Program (CAP)** application, you will need to have the following information available:

- Income and source of income for all household members (within the past 30 days).
- Names, social security numbers and birth dates for all household members.

## Dollar Energy Fund Application Requirements

To be eligible for a **Dollar Energy Fund** Grant, account you must meet the following requirements:

- Provide proof of LIHEAP or Crisis Grant must already be posted to your customer account.
- Provide proof of your monthly household income (within the past 30 days) at or below 300% of Federal Income Guidelines.
  - Customers with income at or below 150% of the Federal Poverty Income Guidelines must apply for LIHEAP before submitting an application for Dollar Energy Fund.
- Make a payment of at least \$\_\_\_\_\_ (or one CAP payment) within 90 days of the date you apply for the grant. You will be asked to provide proof of payment(s).
- Minimum Balance Requirement: Hardship Fund balance requirements will not be imposed during 2024 and 2025.
  - Your current balance: \_\_\_\_\_ Balance required: \_\_\_\_\_
- Provide the Social Security Numbers of all members of your household.
- You must be the rate payer.
- You must be an adult currently living in the household.
- Copy of a past bill (Name of applicant must match name/account number).

All documents listed above must be shown and/or submitted before appointment. Once all requirements have been met, you will be asked to sign a Client Agreement form.

Appointment with \_\_\_\_\_ Day/Date \_\_\_\_\_ Time \_\_\_\_\_

Please call 412-456-6999 if you cannot keep your appointment. Thank you.