



FY 2023-2024

JULY 01, 2023 - JUNE 30, 2024

ANNUAL REPORT
CATHOLIC CHARITIES PITTSBURGH





A MESSAGE FROM THE PRESIDENT

This past fiscal year has been nothing short of historic for Catholic Charities, Diocese of Pittsburgh. We have embraced new opportunities, forged new partnerships, and expanded programs to better serve our community. From the finishing touches on Compassion Corner, our new headquarters in downtown Pittsburgh, to the continued outreach across the counties we serve, our work has never been more impactful – or more needed.

Based on demonstrated need and gaps in service, we've launched several new initiatives directly addressing the most urgent challenges of our neighbors. These include our Life Enrichment Program at St. Joseph House of Hospitality, the expansion of our Free Health Care Center's dental program, and our new Crisis Case Management program. We also continue to build on the success of the Gismondi Job Training Program.

We have built relationships with new partners who share our vision for long-term solutions, helping us ensure that we not only meet immediate needs but also create pathways to self-sufficiency.

Through it all, our focus has remained clear — changing the history of those who come to us for help. As you read this year's annual report, I invite you to reflect on the history we are making together. Having just closed our largest fundraising year ever, I am gratified by those who are coming alongside us in agreement that together we're able to lift each other and our communities higher.

Every supporter, volunteer, and partner is playing a role in shaping a future filled with hope, dignity, and opportunity.

Thank you for your dedication to our mission. With your continued support, Catholic Charities will keep writing this story of compassion, care, and transformation for generations to come.

John M. Hagan
President, Board of Directors



A MESSAGE FROM THE CEO

As we look back on this last fiscal year at Catholic Charities, the overwhelming feeling is one of gratitude and hope. It was a year like no other, marked by extraordinary progress, innovation, and unwavering commitment to the people we serve.

The launch of our Campaign for Compassion Corner has brought to life a vision that truly embodies our mission. Additionally, thanks to you, our supporters, we have exceeded expectations, raising a historic \$9.8 million to fund critical programs and services—nearly double our usual yearly total. Your generosity has welcomed scores of new supporters who are now part of our mission to serve, heal, and uplift.

With this increased support, we have been able to renovate our new downtown headquarters, which has given us the ability to enhance existing services such as our Gismondi Job Training Program. Now, we can reach more communities, adding new cohorts and laying the groundwork to reach even more counties in the year ahead. Our relationships with community leaders and elected officials have

strengthened, fostering deeper connections that allow us to better serve our clients and advocate for them.

We've also developed new collaborative relationships, including with the Red Door, opening doors to compassionate care and dignity for the most vulnerable among us. We've launched our mental wellness program, supporting early intervention for those who need it most, and our efforts have even earned us national media attention. Why? Because we serve the individual. Every single person who comes through our doors is treated with the dignity and respect they deserve.

None of this would be possible without you, our Catholic Charities family. Thank you for your trust and belief in our mission. Together, we are building a brighter, stronger future for all.

Susan Rauscher
Chief Executive Officer



THE UNWRITTEN HISTORY WE CREATE EVERY DAY

Some of the most important history will never be written in textbooks or taught in classrooms. It's the history that each of us makes every day in the lives of others. This may sound like a cliché, but when you meet someone like Gerrie, you realize how true it is.

Back in the 1980s, when Pittsburgh's steel industry collapsed, Gerrie and her husband were among the many who lost their jobs. With two children and a child they were fostering, they found themselves unable to meet their basic needs. "I needed to work, and I wanted to work," Gerrie told us, "but I didn't have the opportunity."

That's when she turned to Catholic Charities. Decades ago, we helped Gerrie and her family find stability during one of the toughest times of their lives. Today, her children are grown, with families of their own, who are all doing well. "It could easily have gone another way," she reflected, acknowledging how pivotal that support was in shaping their futures.

"I needed to work, and I wanted to work, but I didn't have the opportunity."

Why share this now?

What we did for Gerrie then continues in our work today. **Over the past year, Catholic Charities has served more than 22,375 people facing their own crises**—families, individuals, and children at the crossroads of despair and hope. Just as we did decades ago, we provide stability, support, and a path forward.

We are proud of our past, but we are even more motivated by the opportunity to change the course of history for individuals and families who come to us today.

Let's keep making history together.

PROGRAMS & SERVICES

Inspired by Jesus' teachings and focused on lasting solutions, we serve our communities' critical needs with compassion, healing, and hope.

Evaluating demonstrated need and gaps in care, we welcome any person in distress regardless of background or story; prioritize immediate need, especially those at risk of harm, and work to reframe every need as an invitation to work with us for long-term solutions.

We provide the following areas of care.

- **Basic Needs Assistance**
All Counties
- **Counseling**
All Counties
- **Medical and Dental Care**
Allegheny
- **Gismond Job Training**
Allegheny, Washington
- **Housing and Shelter Assistance**
Allegheny, Butler
- **Refugee Assistance**
All Counties
- **Pregnancy and Parenting Support**
All Counties
- **Senior Services**
Allegheny, Lawrence





REPORTING THE NUMBERS

At Catholic Charities, we track a range of metrics—outputs, outcomes, and sheer numbers—to tell the full story of our impact.

Outputs, like the number of meals served or counseling sessions held, reflect the immediate services we provide. These give our supporters a sense of the breadth of our work.

Outcomes, on the other hand, show the long-term difference these services make in people’s lives, such as improved mental health or stable housing. In part we evaluate outcomes based on benchmarks of success within many of our programs. Tracking these numbers allows us to assess whether we’re truly fostering lasting change.

Finally, sheer numbers, such as the total people served, help illustrate the scale of our reach. By sharing this comprehensive data, we ensure our supporters see not only the work we do but the meaningful transformations we help create. It’s about offering a complete, transparent picture of our mission in action.

OUTPUTS

1,672
COUNSELING
Acts of Service

17,988
FREE HEALTH CARE
Acts of Service

20,908
**HOUSING & SHELTER
SUPPORT**
Acts of Service

841
GISMONDI JOB TRAINING
Acts of Service

13,360
INFORMATION & REFERRAL
Acts of Service

2,380
ONE-TIME ASSISTANCE
Acts of Service

2,970
**PREGNANCY & PARENTING
SUPPORT**
Acts of Service

173,763
SENIOR SUPPORT
Acts of Service

ADDITIONAL OUTPUTS

\$22k
SPENT PER RESIDENT
At St. Joseph House of
Hospitality

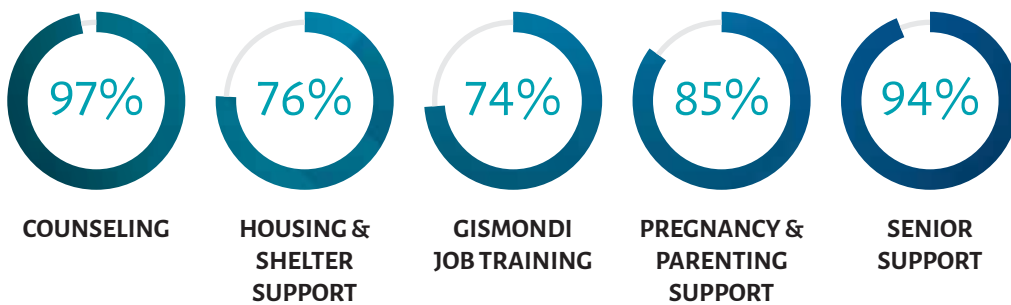
136
CAR SEATS
Provided to Pregnancy
& Parenting Clients

52
LANGUAGES
Interpreted for
Communication



OUTCOMES

We are committed to achieving and maintaining high standards of service. By setting a benchmark goal of at least 75% successful outcomes, we aim to ensure that a significant majority of our clients reach their desired goals through our programs. This benchmark serves as a measure of our effectiveness and dedication to continuous improvement. It reflects our ongoing efforts to provide impactful and meaningful support to those we serve.



SHEER NUMBERS

274
COUNSELING
Clients

1,663
DENTAL
Patients

498
HOUSING & SHELTER
SUPPORT
Clients

10,620
INFORMATION & REFERRAL
Clients

27
GISMONDI JOB TRAINING
Clients

857
MEDICAL
Patients

849
ONE-TIME ASSISTANCE
Clients

379
PREGNANCY & PARENTING
SUPPORT
Clients

1,981
SENIOR SUPPORT
Consumers

ADDITIONAL NUMBERS

24
CRISIS CASE
MANAGEMENT
Clients

16
DISASTER RELIEF
ASSISTANCE
Clients



CRISIS CASE MANAGEMENT

A mother and her four young children, recently homeless and forced to sleep in their car, found hope as we coordinated transportation to a safe, welcoming family member's home out of state.

Another client and her young daughter, escaping an abusive relationship, were living in unsafe conditions when we stepped in to secure a new apartment and replace damaged belongings.

And when a young mother and her child were assaulted by a family member, we arranged transport to an available shelter outside the area when local options were exhausted.

These examples underscore the essential role of our newly established Crisis Case Management program, which reached capacity immediately upon launching. When crisis strikes, whether through sudden homelessness, unsafe housing, or dangerous living situations, our program steps in to meet urgent needs, offering a lifeline that prevents escalation and fosters a path to stability. By securing emergency housing, covering initial rent, or providing safe transport, Crisis Case Management directly addresses gaps that vulnerable individuals and families cannot manage alone. The program's impact is not just immediate relief; it's about restoring safety and empowering people to rebuild their lives—one critical step at a time.

When crisis strikes ... our program steps in to meet urgent needs.





SAINT JOSEPH HOUSE OF HOSPITALITY

St. Joseph House of Hospitality exists because we understand that older unsheltered men in our region have few options.

Many who come to us carry decades of unresolved trauma. Unlearning patterns of neglect, despair and dysfunctional coping mechanisms takes time and in-depth support. We ensure both.

But our work goes far beyond shelter.

Newly created, our Life Enrichment Program is a pivotal step in helping our residents reclaim ownership of their lives and surroundings. The men we serve are learning to take pride in their home. They're actively involved in maintaining and beautifying their living spaces, which fosters deeper connection. This sense of ownership is vital—it nurtures responsibility and self-worth.

But that's just the beginning. The Life Enrichment Program is also about skill building. Residents are gaining practical skills that not only enhance their everyday lives but also equip them for future opportunities. Whether it's learning new trades, developing creative talents, or improving personal care, these skills are stepping stones toward independence – the ultimate goal for each man.

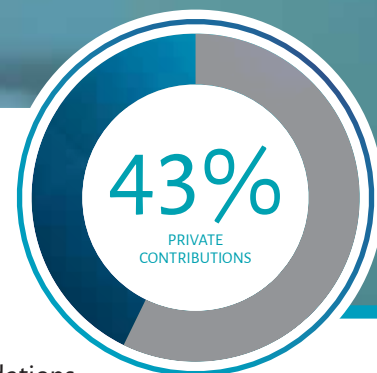


Watch Now:
**Faces of Saint
Joseph House
of Hospitality**



Scan the QR code to discover the heartwarming stories of four men who found refuge and hope at St. Joseph House of Hospitality.

CATHOLIC CHARITIES FINANCIAL OVERVIEW



Annually, approximately 43 percent of our budget comes from individuals, foundations, and corporations. We rely on these funds to provide high standards of needed care. We are grateful for trust in our stewardship and for the endorsement of our mission.

SUPPORT, REVENUE, AND OTHER GAINS

	2024	2023
Government contracts and programs	\$ 5,739,497	\$ 5,275,821
Donations and bequests	11,194,932	6,895,835
In-kind contributions	720,177	702,552
Special events	126,565	154,118
Catholic Support	715,606	779,130
United Way	268,012	405,152
Program service fees	365,183	344,621
Investment income	903,058	607,754
Gain on sale of building	-	676,859
Miscellaneous income	48,797	42,911
Total support, revenue, and other gains	\$ 20,081,827	\$ 15,931,229

EXPENSES

Program	\$ 11,171,898	\$ 11,269,098
Administration	1,266,839	1,152,214
Fundraising	1,260,882	934,299
Total expenses	\$ 13,699,619	\$ 13,355,611

NET ASSETS

Increase in net assets	\$ 6,382,208	\$ 2,575,618
Net assets, beginning of year	20,024,584	17,448,966
Net assets, end of year	\$ 26,406,792	\$ 20,024,584



FREE HEALTH CARE CENTER FINANCIAL OVERVIEW

SUPPORT, REVENUE, AND OTHER GAINS

	2024	2023
Donations and bequests	\$ 1,075,761	\$ 1,280,881
In-kind contributions	261,027	212,939
Special events	-	16,325
Catholic Support	52,756	61,974
United Way	3,510	9,589
Interest income	171,883	40,098
Investment gain	-	78,769
Total support, revenue, and other gains	\$ 1,564,937	\$ 1,700,575

EXPENSES

Program	\$ 1,332,211	\$ 1,384,550
Administration	186,244	209,322
Fundraising	46,482	42,665
Total expenses	\$ 1,564,937	\$ 1,636,537

NET ASSETS

Increase in net assets	-	\$ 64,038
Net assets, beginning of year	2,488,644	2,424,606
Net assets, end of year	\$ 2,488,644	\$ 2,488,644



HISTORY MAKER PROFILE

JACK MCGINLEY

Catholic Charities supporter since 1990
Of Counsel, Eckert Seamans Cherin & Mellott, LLC
History Maker

Jack McGinley's journey as a Catholic Charities History Maker began with a simple yet profound moment. While serving as Board Chair of Mercy Hospital Foundation, Jack was struck by the volunteer efforts of physicians at the Catholic Charities Free Health Care Center. This encounter opened the door to a deeper involvement with Catholic Charities, an organization whose mission resonated with Jack's lifelong values.

Jack's commitment to service is woven into the fabric of his life. Raised in a family that championed Catholic missions and shaped by a Catholic education at Central Catholic, St. Bonaventure, and Duquesne, Jack learned early on the importance of giving back. His experiences in the community further reinforced this belief, leading him to see the profound impact one can have by simply doing what they can.

"I don't believe that there is a specific metric that equates a dollar of a gift to a part of an outcome," Jack explains. For him, philanthropy is about trust and relationships. He knows that when he contributes to Catholic Charities, his gift will be used to address the greatest needs, helping to create a collective impact that changes lives. "Small pieces add up to create influential results."

**"Small pieces
add up to
create
influential
results."**

For Jack, Catholic Charities is more than an organization—it's an effective delivery system for help to those who need it most. His story is a powerful reminder of the difference one person can make and how, together, we can shape a better future.

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